

NVQ Level 2 Spectator Safety

Witness statement

- Elements:**
- C237.1: communicate with people in conflict situations**
 - C237.2: follow procedures to resolve conflict**
 - C211.1: Monitor crowds and identify potential crowd problems**
 - C211.2: Follow instructions and procedures to deal with crowd problems**

Range K78 – K81, K89 – K96

I being in the position response team manager at
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Here by confirm that the candidate:

As part of their duties as a Steward, is able to act as a deterrent to adverse behaviour within the spectator control environment (festival). The candidate has ensured that any breeches of the venue policies and procedures are dealt with in a professional manner.

The candidate assesses the risks to themselves and others, maintaining their own Health and Safety and the safety of others. .The candidate can communicate with people in a way that minimises and reduces conflict. Whilst keeping festival control informed of the situation and demonstrating effective communication skills via requesting assistance from a colleague or security or the police when required. Collects and reports necessary information about the people involved and the situation

Witness Signature Date

Assessors Signature Date

